



### Benefits contact information

On the pages that follow you will find contact information for various HPE benefit programs and services. These resources can answer your questions and help you access HPE benefits as a former team member or retiree.

**Please note:** Following the end of your employment with HPE, it's important that you keep your benefit providers informed if your address changes. Otherwise, benefits may be delayed or lost under certain programs. A change of address may also affect the availability of certain medical and dental options. Address changes submitted online through MyHPERewards or by phone to the HPE Benefits Center, as described on the next page, will be reflected on your medical, dental, and vision plans and Retirement Medical Savings Account (RMSA) program. For other benefits, report address changes to the benefit vendor for the plan(s) or program(s) in which you participate. You may need to update your address with more than one vendor.

HPE resource	When and how to connect
MyHPERewards	View your benefit options and monthly costs, make address changes, <sup>1</sup> review directories of participating providers, and find resources to review quality information about providers. Visit <a href="https://myhperewards.com">myhperewards.com</a> and log on with your user ID and password.
HPE Benefits Center	General benefits information, address changes, <sup>1</sup> password changes, enrolling dependents, COBRA coverage, and other enrollment assistance: 1-844-537-5304. U.S. team members calling from outside the U.S., Puerto Rico, or Canada: 1-888-270-5305.
Personal Care Team (services available are based on your HPE medical plan)	<ul style="list-style-type: none"><li>• Understand your medical plan options</li><li>• Find network providers</li><li>• Receive guidance about a treatment or diagnosis and costs</li><li>• Get answers to questions or concerns about your medical coverage</li><li>• Let experts make the phone calls and do what's necessary to deal with your claims or billing problems</li></ul> 1-855-429-7357 or <a href="https://includedhealth.com/hpe">includedhealth.com/hpe</a>

<sup>1</sup>Address changes submitted online through MyHPERewards or by phone to the HPE Benefits Center will be reflected on your medical, dental, and vision plans and Retirement Medical Savings Account (RMSA) program. To change your address for other programs, contact the administrators listed below.

Benefit vendor	Contact information
<b>Medical</b>	
Anthem BlueCard PPO	For non-Medicare plans (via Personal Care Team by Included Health): 1-855-429-7357 or <a href="https://includedhealth.com/hpe">includedhealth.com/hpe</a> For Medicare plans: 1-844-441-1520 or <a href="https://anthem.com/ca">anthem.com/ca</a>
Cigna Global	1-800-441-2668 (outside the U.S. or Canada via AT&T Direct Code) 1-302-797-3100 (outside the U.S. or Canada, collect calls accepted) Or <a href="https://cignaenvoy.com">cignaenvoy.com</a>
Surest	1-866-683-6440 or <a href="https://benefits.surest.com">benefits.surest.com</a>
HMO options	See your medical plan ID card.
Doctor On Demand	1-800-997-6196 or <a href="https://doctorondemand.com/hpe">doctorondemand.com/hpe</a>
Alight Retiree Health Solutions (for Medicare-eligible retirees)	1-844-537-5303 or <a href="https://retiree.alight.com/hewlettpackardenterprise">retiree.alight.com/hewlettpackardenterprise</a>

Benefit vendor	Contact information
<b>Prescription drug</b>	
OptumRx	1-866-868-0328 or <a href="https://optumrx.com">optumrx.com</a>
<b>Mental health/substance use disorder services</b>	
Optum Emotional Wellbeing Solutions (formerly Employee Assistance Program)	1-855-892-2392 or go to <a href="https://liveandworkwell.com">liveandworkwell.com</a> (enter access code HPE). If you're enrolled in an HMO, contact the member services number on your ID card.
<b>Dental</b>	
Delta Dental PPO	1-800-521-2651 or <a href="https://www1.deltadentalins.com/hpe">www1.deltadentalins.com/hpe</a>
DeltaCare USA (DHMO)	1-800-422-4234 or <a href="https://www1.deltadentalins.com/hpe">www1.deltadentalins.com/hpe</a>
<b>Vision</b>	
VSP	1-800-877-7195 or <a href="https://hpe.vspforme.com/">hpe.vspforme.com/</a>
<b>Health Savings Account (HSA) and Flexible Spending Account (FSA)</b>	
HPE Benefits Center	1-844-537-5304 (choose "Spending and Reimbursement Accounts") or visit <a href="https://myhperewards.com">myhperewards.com</a> and log on with your user ID and password. Most HSAs transferred from UMB to Fidelity in February 2021. If your HSA is still with UMB, call 1-866-520-4472 (in the Kansas City area, call 1-816-474-4472) or go to <a href="https://umb.com">umb.com</a> .
<b>Short-Term Disability</b>	
Matrix	1-888-256-4030 or <a href="https://matrixabsence.com">matrixabsence.com</a>
<b>Long-Term Disability</b>	
Reliance Standard	1-800-351-7500
<b>Life insurance</b>	
New York Life	1-800-668-3650
<b>Accidental Death and Dismemberment (AD&amp;D) insurance</b>	
New York Life	1-800-668-3650
<b>Long-Term Care insurance—closed to new applicants</b>	
John Hancock	1-800-393-7294
MetLife	1-800-438-6388
<b>Legal Insurance</b>	
ARAG	1-800-762-3238 or <a href="https://araglegalcenter.com">araglegalcenter.com</a> If you are a retiree, use online access code 18088hpr To convert coverage within 90 days after termination, use online access code 10014dcp
<b>HPE Financial Coaching Program</b>	
EY	1-877-998-4HPE (4473) or <a href="https://hpe.eynavigate.com">hpe.eynavigate.com</a>



Benefit vendor	Contact information
<b>Student Loan Repayment Program</b>	
Fidelity	<p>1-800-409-4015</p> <p>Outside the U.S.: Dial your country's access number +1-800-409-4015.</p> <p>If you're in a country that doesn't have the AT&amp;T Direct Toll-Free Service, call collect at 1-508-787-9902.</p> <p>TDD: 1-888-343-0860</p>
<b>Auto and home insurance</b>	
Farmers Insurance	1-800-438-6381 or <a href="http://myautohome.farmers.com">myautohome.farmers.com</a>
Liberty Mutual	1-800-921-4652 or <a href="http://libertymutual.com/hpe">libertymutual.com/hpe</a>
<b>HPE 401(k) Plan</b>	
HPE Retirement Service Center at Fidelity	<p>1-800-409-4015 or <a href="http://netbenefits.com">netbenefits.com</a></p> <p>Outside the U.S.: Dial your country's access number + 1-800-409-4015</p> <p>If you're in a country that doesn't have the AT&amp;T Direct Toll-Free Service, call collect at 1-508-787-9902.</p> <p>TDD: 1-888-343-0860</p>
<b>Former HP pension benefits (administered by HP Inc.): HP Retirement Plan and HP Deferred Profit Sharing Plan (DPSP), HP Cash Account Pension Plan (CAPP), EDS Retirement Plan</b>	
HP Retirement Service Center at Fidelity	<p>1-800-457-4015 or <a href="http://netbenefits.com">netbenefits.com</a></p> <p>Outside the U.S.: Dial your country's access number + 1-800-457-4015</p> <p>TDD: 1-888-343-0860</p>
<b>HPE Retirement Medical Savings Account (RMSA)</b>	
HPE Benefits Center (balance information)	<p>1-844-537-5304</p> <p>Outside the U.S., Puerto Rico, or Canada: 1-888-270-5305</p> <p>Visit <a href="http://myhperewards.com">myhperewards.com</a> and log on with your user ID and password.</p>
<b>Equity grants: restricted stock units, stock options, stock appreciation rights</b>	
Merrill Lynch	<p>1-844-HPE-EQTY (1-844-473-3789) or <a href="http://mybenefits.ml.com">mybenefits.ml.com</a></p> <p>Outside the U.S., Puerto Rico, or Canada: Use the AT&amp;T USADirect access code for the country you're dialing from (<a href="https://www.att.com/support/article/local-long-distance/KM1191865/">https://www.att.com/support/article/local-long-distance/KM1191865/</a>), plus 844-473-3789 or dial direct for a charge 1-609-818-8894.</p>



Benefit vendor	Contact information
<b>Stock purchase plans: HPE Employee Stock Purchase Plan (ESPP), HP Share Ownership Plan (SOP), other legacy Stock Purchase Plans</b>	
Fidelity Stock Plan Services	For shares remaining in your ESPP or SOP account: 1-800-409-4015 or <a href="https://netbenefits.com">netbenefits.com</a> Outside the U.S., use the following link: <a href="https://nb.fidelity.com/public/nb/default/resourceslibrary/articles/HowtoContactaFidelitySPSRep#">nb.fidelity.com/public/nb/default/resourceslibrary/articles/HowtoContactaFidelitySPSRep#</a>
Computershare Shareowner Services	For historical information on the Employee Stock Purchase Plan (prior to April 2015) or the Share Ownership Plan (prior to November 1, 2010): 1-888-892-4853 Outside the U.S.: 1-201-680-6941 or 1-201-296-4789
Computershare Investor Services	For historical statements or inquiries related to the Legacy HP Stock Purchase Plan (prior to November 1, 2000): For U.S. and Outside the U.S.: 1-312-360-5100
Equiniti	For participants in a stock purchase plan prior to 2011 or shares that were transferred to a Direct Registration Service (DRS) account: 1-888-460-7641 or <a href="https://eqinsight.equiniti.com">eqinsight.equiniti.com</a>
Morgan Stanley	For retirees who participated in the Compaq ESPP: 1-210-677-3712 or <a href="https://stockplanconnect.com">stockplanconnect.com</a>
<b>Credit union</b>	
First Tech Federal Credit Union	1-855-855-8805 or <a href="https://firsttechfed.com/hpe">firsttechfed.com/hpe</a>
<b>Retiree programs</b>	
Gold Badge Program	If you qualify for retiree medical benefits, your manager will order your <a href="#">Gold Badge</a> for you when you retire.
<b>Retiree discounts</b>	
Beneplace	Go to <a href="#">Beneplace</a> for exclusive discounts on products and services. Use your personal email to register.
<b>Miscellaneous HR questions</b>	
HR Operations	Hewlett Packard Enterprise former team members: Visit <a href="https://hr.ext.hpe.com/modal/External-Vendor-Form">hr.ext.hpe.com/modal/External-Vendor-Form</a> for HPE HR HP Inc. former team members and any team member retired from HP before November 1, 2015: email <a href="mailto:hpi-HR-connect-us@hp.com">hpi-HR-connect-us@hp.com</a>

This document provides a summary of certain benefit programs being offered by HPE to its employees. In the event of any inconsistency between the information in this document and the terms of the benefit plans or programs, the terms of the plans or programs will control. Keep in mind that HPE reserves the right to make future changes to benefit programs, which may change eligibility or other provisions described in this document.