

Benefits contact information

On the pages that follow you will find contact information for various HPE benefit programs and services. These resources can answer your questions and help you access HPE benefits as a former team member or retiree.

Please note: Following the end of your employment with HPE, it's important that you keep your benefit providers informed if your address changes. Otherwise, benefits may be delayed or lost under certain programs. A change of address may also affect the availability of certain medical and dental options. Address changes submitted online through MyHPERewards or by phone to the HPE Benefits Center, as described on the next page, will be reflected on your medical, dental, and vision plans and Retirement Medical Savings Account (RMSA) program. For other benefits, report address changes to the benefit vendor for the plan(s) or program(s) in which you participate. You may need to update your address with more than one vendor.

HPE resource	When and how to connect
MyHPERewards	View your benefit options and monthly costs, make address changes,* review directories of participating providers, and find resources to review quality information about providers. Visit MyHPERewards at myhyperewards.com with your user ID and password.
HPE Benefits Center	General benefits information, address changes,* password changes, enrolling dependents, and other enrollment assistance: 1-844-537-5304. Outside the U.S., Puerto Rico, or Canada: 1-888-270-5305.

*Address changes submitted online through MyHPERewards or by phone to the HPE Benefits Center will be reflected on your medical, dental, and vision plans and Retirement Medical Savings Account (RMSA) program. To change your address for other programs, contact the administrators listed below.

Benefit vendor	Contact information
Medical	
Anthem BlueCross BlueShield	1-844-409-7510 anthem.com/ca
Cigna Global	1-800-441-2668 (outside the U.S. and Canada via AT&T Direct Code) 1-302-797-3100 (in and outside the U.S. and Canada, collect calls accepted) cignaenvoy.com
UnitedHealthcare	Current members: 1-844-234-7918 or myuhc.com Nonmembers: welcometouhc.com/hpe
HMO options	See your medical plan ID card.
2nd.MD	1-866-842-1132 2nd.md/hpe
Teladoc Telehealth	1-800-Teladoc (835-2362) teladoc.com/hpe (or teladoc.com for Memorial Hermann participants)
Aon Retiree Health Exchange (for Medicare-eligible retirees)	1-844-537-5303 retiree.aon.com/hewlettpackardenterprise

Benefit vendor	Contact information
Prescription drug	
OptumRx (UnitedHealthcare)	<ul style="list-style-type: none"> • Non-Medicare-eligible: Current members: 1-844-234-7918 or myuhc.com; Nonmembers: hpe.welcometouhc.com/pharmacy-benefits • Medicare Advantage PPO: 1-877-648-3528 • All other Medicare-eligible: 1-866-679-3287 or uhcretiree.com <p>If you're enrolled in an HMO or the Comprehensive Medical Plan \$5,150, contact the member services number on your ID card.</p>
Mental health/substance use disorder services	
Optum (Employee Assistance Program)	<p>1-855-892-2392 or liveandworkwell.com</p> <p>If you're enrolled in an HMO or the Comprehensive Medical Plan \$5,150, contact the member services number on your ID card.</p>
Dental	
MetLife	1-855-676-9445 or mybenefits.metlife.com/hpe
Cigna DHMO	1-800-244-6224 or cigna.com
Vision	
EyeMed Vision Care	1-866-504-9021 or eyemedvisioncare.com/hpe
Health Savings Account (HSA) and Flexible Spending Account (FSA)	
Your Spending Account	1-844-537-5304 (choose "Spending and Reimbursement Accounts") or myhperewards.com
Short-Term Disability	
Sedgwick	1-855-222-7052 or claimlookup.com/hpe
Long-Term Disability	
Cigna	1-800-441-1832 or mycigna.com
Life insurance	
Cigna	1-800-668-3650
Accidental death and dismemberment (AD&D) insurance	
Cigna	1-800-668-3650
Long-Term Care insurance—closed to new applicants	
John Hancock	1-800-393-7294
MetLife	1-800-438-6388
Legal insurance	
ARAG	<p>1-800-762-3238 or araglegalcenter.com</p> <p>If you are a retiree, use online access code 18088hpr</p> <p>To convert coverage within 90 days after termination, use online access code 10014dcp</p>



Benefit vendor	Contact information
HPE Financial Coaching Program	
EY	1-877-998-4HPE (4473) or hpe.eynavigate.com
Student Loan Repayment Program	
Fidelity	1-800-409-4015 Outside the U.S.: Dial your country's access number +1-800-409-4015. If you're in a country that doesn't have the AT&T Direct Toll Free Service, call collect at 1-508-787-9902. TDD: 1-888-343-0860
Auto and home insurance	
MetLife	1-800-438-6388 or mybenefits.metlife.com/hpe
Liberty Mutual	1-800-921-4652 or libertymutual.com/hpe
HPE 401(k) Plan	
HPE Retirement Service Center at Fidelity	1-800-409-4015 or netbenefits.com Outside the U.S.: Dial your country's access number + 1-800-409-4015 If you're in a country that doesn't have the AT&T Direct Toll Free Service, call collect at 1-508-787-9902. TDD: 1-888-343-0860
Former HP pension benefits (administered by HP Inc.): HP Retirement Plan and HP Deferred Profit Sharing Plan (DPSP), HP Cash Account Pension Plan (CAPP), EDS Retirement Plan	
HP Retirement Service Center at Fidelity	1-800-457-4015 or netbenefits.com Outside the U.S.: Dial your country's access number + 1-800-457-4015 TDD: 1-888-343-0860
HPE Retirement Medical Savings Account (RMSA)	
HPE Benefits Center (balance information)	1-844-537-5304 Outside the U.S., Puerto Rico, and Canada: 1-888-270-5305 Access online benefits administration at myhperewards.com .
Your Spending Account (claims)	1-844-537-5304 or myhperewards.com
Equity grants: restricted stock units, stock options, stock appreciation rights	
Merrill Lynch	1-844-HPE-EQTY (1-844-473-3789) or mybenefits.ml.com Outside the U.S., Puerto Rico, and Canada: 1-609-818-8894
Stock purchase plans: HPE Employee Stock Purchase Plan (ESPP), HP Share Ownership Plan (SOP), other legacy Stock Purchase Plans	
Fidelity Stock Plan Services	For shares remaining in your ESPP or SOP account: 1-800-544-9354 or netbenefits.com Outside the U.S.: Dial your country's access number +1-800-544-0275



Benefit vendor	Contact information
Computershare Shareowner Services	For historical information on the Employee Stock Purchase Plan (prior to April 2015) or the Share Ownership Plan (prior to November 1, 2010): 1-888-892-4853 Outside the U.S.: 1-201-680-6941 or 1-201-296-4789
Computershare Investor Services	For historical statements or inquiries related to the Legacy HP Stock Purchase Plan (prior to November 1, 2000): For U.S. and outside the U.S.: 1-312-360-5100
Wells Fargo Shareowner Services	For participants prior to 2011 or shares that were transferred to a Direct Registration Service (DRS) account: 1-800-286-5977 or shareowneronline.com Outside the U.S.: 1-651-453-2122
Morgan Stanley	For retirees who participated in the Compaq ESPP: 1-210-677-3712 or stockplanconnect.com
Credit unions	
First Tech Federal Credit Union	1-855-855-8805 or firsttechfed.com/hpe
InTouch Credit Union	1-800-337-3328, option 5, or itcu.org/hpe
Retiree programs	
Gold Badge Program	If you qualify for retiree medical benefits, your manager will order your Gold Badge for you when you retire.
Miscellaneous HR questions	
HR Operations	Hewlett Packard Enterprise former team members: email HR_Connect_US@hpe.com HP Inc. former team members and any team member retired from HP before November 1, 2015: email hpi-HR-connect-us@hp.com

